

2nd

Qtr Audit

8/31/18

Brenda Boyd

observed Brenda in DVA picking -
showed process and how orders are picked
and parts replaced -
○ non conformities seen

Rick, receiving - observed ^{PO#} 44850620
receipt, part identification, labeling
and placement - Rick had a decent
process - did get interrupted by a
truck delivery and was away
from receiving for 30/45 minutes -
When I asked how he knew
where to pick up the receiving
process he said I just know -
Being taken away from this process
for any length of time could
cause error - once scanning
process occurs this will assist with
the error possibility -

Past IQAS from 2018 + 2017
were reviewed -

0 non conformities were discovered
with non follow up on -

CARs for the following customers
were reviewed -

Four Technologies
4 cars -

none of the CARs had corrective
actions listed.

Spoke with Rick T regarding
the fields in the CAR system -
specifically spoke of CAR 6923 -
cause "Uncontrolled Documents"

As he indicated that past documents
were destroyed - work with him &
told him to document anything
connected to the CAR - even if
he felt it was not connected
any training, conversation etc
should be documented

Pillar Tech # 6960

missing parts -
asked if item was tested
in any way -
suggested the research Quality
check process -
suggested the really review
missing part CAR'S vs letting
them slide -

non-mfg CAR'S - Brandon.

Brandon seems to require a bit
more training on when a CAR should
be entered - we spoke of some
things but I said when in question
enter a CAR - the system works -
he describe a PCB board defect -
but didn't know where the defect
was occurring - he felt production
internally, production felt it was
supplier I suggested that he
put a CAR in the system and let
the system work it out -

Spent time with Penny in purchasing -

There seems to be a lot of cross over - she issues RMA's, she issues PO's for some items and not others -

As far as the RMA - it should be the CAR # so the can be connected -

Main system is being reviewed for better classification & documentation

also reviewed "tool calibration" data & certs -

Moline QM was reviewed for any errors or statements which may use classification -

communicated with Todd as these things were found

Past IQA audit

indicated that on time deliveries were suffering due to staff personnel reduction.

Was not able to clarify that statement, however with the new system and the monitoring and tracking points. This ~~is~~ should be able to be determined if this is accurate -

Suggestions -

5's champion be selected

Clean out the "non conforming" area
by receiving -

1. Evacuation plans/documents
be updated and clarified.
papers on wall ~~are~~ seem
confusing

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Brenda Boyles